VTech USB7050 USB Phone for tglo Online User Manual - Version 1.1

INTRODUCTION

The USB7050 is a state-of-the-art USB handset configured to work with the tglo Online VoIP phone service. This stylish USB handset offers the convenience of a keypad and delivers clear audio. The USB7050 works in conjunction with tglo Online to bring you a complete Internet telephony solution for calling your family, friends, and colleagues. Simply plug the phone into the USB port of an Internet-connected PC or laptop and talk using your tglo service!

GETTING STARTED

This guide provides instructions for installing and using the VTech USB7050 on a computer running Windows 98SE, ME, 2000, and XP. Information related to tglo Online is not included in this guide. For detailed information about tglo Online software, features, and services, please visit the official website at http://vtech.tglo.com.

As we continue to develop our products, tglo may release new software for the USB7050 that contains features not covered in this manual. The most recent version of this manual is available to download from http://vtech.tglo.com, or http://vtech.tglo.com, or http://vtech.tglo.com, or

Before continuing, make sure your computer meets the minimum system requirements.

System Requirements

- Windows 98SE*, ME*, 2000, or XP
- Computer with an available USB Port
- > Pentium 300MHz or above
- 128MB RAM
- > Internet Connection
 - You may need your Windows installation CD to complete the hardware installation.

PARTS CHECKLIST

Remember to save your sales receipt and original packaging should you ever need warranty service for your USB telephone. Check to make sure the telephone package includes the following:

- USB Phone
- User Manual

INSTALLATION

Hardware Installation

- Connect the USB7050 to an available USB port on your computer. Windows will
 automatically detect and install the new hardware. You may be prompted with a
 few dialogs displayed by the New Hardware Installation Wizard. Follow the on
 screen instructions and accept the default settings to complete the installation.
- 2. Reboot your computer if Windows prompts you to do so.

Note: VTech does not supply drivers for the USB Phone. The phone supports the Windows Human Interface Device and USB Audio Device 1.0 standards. These drivers are built in to all supported versions of Windows. If you are using Windows 98SE or Windows ME, you may be prompted for the Windows Installation CD to complete the installation.

After installing the hardware, Windows will make the USB Phone your preferred playback and recording device. This means that all sound will be played through the USB Phone's ear piece. Refer to the Troubleshooting section of this manual for instructions on changing the preferred playback and recording device in Windows.

Software Installation

Before you can place and receive phone calls with your USB7050, you must first sign up for a tglo Online account.

- 1. Open your web browser and enter http://vtech.tglo.com in the address bar.
- 2. Click the link to "Sign Up Now".
- Complete the online form to sign up for your tglo account.
 Note: You will need to provide the serial number of your USB Phone. The serial number is printed on a sticker located on the back of the USB Phone.
- Shortly after you complete the online sign up process, you will receive a confirmation e-mail with a link to download tglo Online software for the USB 7050
- Download and install tglo Online
- The first time tglo Online is launched you will be prompted to enter your tglo
 Online phone number and password. You may find this information in the
 confirmation e-mail.

If you installed the tglo Online software before installing the USB Phone on your computer, you will need to manually configure tglo Online to use the USB Phone for audio. Refer to the troubleshooting section of this manual for more information on adjusting the audio settings in tglo Online.

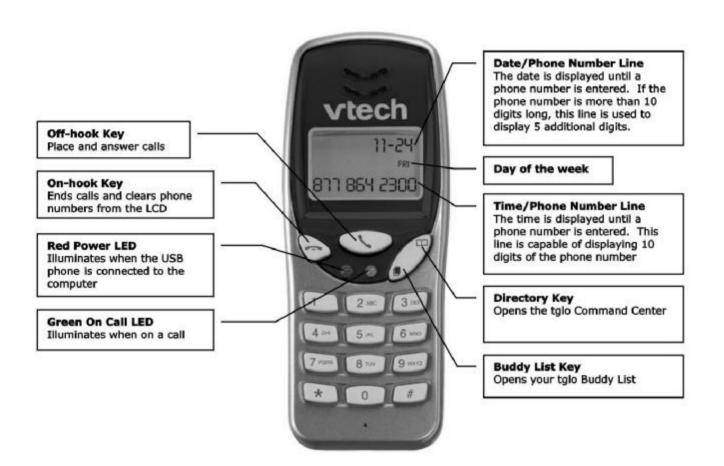
USING THE USB7050

For detailed information about tglo Online software, features, and services, please visit the official website at http://vtech.tglo.com.

tglo Online must be running on your computer in order to place and receive calls with the USB7050.

- 1. Launch tglo Online
- Confirm that the USB7050 is properly installed by checking the tglo icon in the system tray. One of the following icons will be displayed:
 - The USB7050 is connected to the computer and ready to use.

HANDSET REFERENCE GUIDE



Key	Function	
Off-Hook	Places a call after you have entered a phone number. Answers incoming calls.	
On-Hook	Ends calls and clears the entire phone number from the LCD and in tglo Online.	
Directory	Opens your tglo Command Center. You must use your keyboard or mouse to place calls and modify contacts in the Command Center.	
Buddy List	Opens your tglo Online Buddy List. You must use your keyboard or mouse to place calls and modify contacts in your Buddy List.	
1-9, *, #	Enters digits in tglo Online	

Placing Calls

To place a call, dial the phone number using the keypad on the USB7050 and then press the off-hook key. If you make a mistake while dialing, you can press the on-hook key on the USB7050 to clear the entire number.

Incoming Calls

If the phone is not in use and you receive an incoming call, by default, tgloOnline will ring through your PC's speaker. Caller ID information will be displayed in tglo Online and on the USB Phone's LCD. Press the off-hook key on the USB7050 to answer the call.

Call Waiting

If you receive an incoming call while already on a call (call waiting), your PC will ring to alert you there is another call. You will not hear a caller ID beep. Caller ID information will be displayed in tglo Online and on the USB Phone's LCD. You may answer Call Waiting using the off-hook key on the USB Phone. To switch between calls, you must use your mouse to click the **Flash** button in tglo Online. The off-hook key on the USB7050 will not toggle between calls.

Ending Calls

To end a call, press the on-hook key on the USB7050. If the person you are talking to hangs up first, the call will be terminated and you will receive dial-tone.

Volume Control

Windows Mixer is used to adjust the volume on the USB7050. To open the mixer, double-click the **speaker icon*** from the taskbar.

- 1. Click Options and select Properties.
- Use the drop down menu to confirm that you are configuring the audio settings for the USB Phone and then click **OK**.
- Move the Wave bar up or down to adjust the volume as needed. Click OK when you are finished to save the settings.
- *If you do not have the speaker icon in the taskbar, you can access the volume settings through Windows Control Panel.
- Click on Start > Settings > and select Control Panel
- Access the Sound and Multimedia settings for Windows. The process is slightly different in each version of Windows.
 - a. Windows 98SE: Double-click Multimedia
 - b. Windows ME and 2000: Double-click Sounds and Multimedia
 - c. Windows XP: Double-click Sounds and Audio Devices
- 3. Click on the Audio Tab.
- 4. Check the box to Show the volume control on the taskbar, and then click OK.

Configuring the Ringer

By default, tgloOnline is configured to ring the PC Speaker when you receive a call. To select a different output device for the ringer, complete the following steps:

- Right-click the tglo Online icon in your system tray and select Audio Settings.
- 2. Select either the PC Speaker or Phone Ringer from ringer drop down menu.
- 3. Click OK
- Exit out of tglo Online (Right-click the tglo Online icon in your system tray and select Exit)

The next time tglo Online is launched, it will use the new output device for the ringer.

TROUBLESHOOTING

After installing the USB7050, all audio is played through the ear piece on the USB Phone. How do I get audio to play through my computer's speakers again?

When the USB7050 is installed, Windows will make it your default audio device. This means that all PC sounds will be played through the earpiece of the USB7050. To change this setting, complete the following steps:

- 1. Click on Start > Settings > and select Control Panel
- Access the Sound and Multimedia settings for Windows. The process is slightly different in each version of Windows.
 - a. Windows 98SE: Double-click Multimedia
 - b. Windows ME:
 - c. Windows 2000: Double-click Sounds and Multimedia
 - d. Windows XP: Double-click Sounds and Audio Devices
- 3. Click on the Audio Tab
- For Sound Playback and Sound Recording, change the selection from the USB Phone (USB Audio Device) to your preferred audio device. Most users should select their sound card.
- 5. Click OK

Why can't I hear audio using the USB Phone?

If you install the tglo Online software before connecting the USB Phone to your computer, then tglo will be configured to use the sound card in your computer for audio, rather than the USB Phone.

Complete the following steps to configure tglo Online to use the USB Phone for audio:

- 1. Right-click the tglo Online icon in your system tray and select Audio Settings.
- 2. Select the USB Phone (or USB Audio Device) from drop down menus.
- 3. Click OK
- Exit out of tglo Online (Right-click the tglo Online icon in your system tray and select Exit)

The next time tglo Online is launched, it will use the new audio settings.

Why will Windows install the USB Phone every time I connect it to my computer?

Windows will install new hardware every time the USB Phone is connected to a different USB port on your computer, or USB hub. This is not a problem, rather a feature of Windows. To avoid starting the Add New Hardware Wizard, always connect the USB Phone to the same USB Port.

How do I configure tglo Online if I don't want to use the USB 7050?

Complete the following steps to use different audio devices with tglo Online:

- Right-click the tglo Online icon in your system tray and select Audio Settings.
- 2. Select the desired input and output audio device from the drop down menus.
- Click OK
- Exit out of tglo Online (Right-click the tglo Online icon in your system tray and select Exit)

The next time tglo Online is launched, it will use the new audio settings.

There is no ringing when I receive a call with tgloOnline. How do I configure the ringer options for the USB Phone?

By default, tgloOnline is configured to ring the PC Speaker when you receive a call. If your PC Speaker is disable (BIOS setting), you will not hear the ring tone. You may configure the USB Phone as the output device for the ringer by completing the following steps:

- Right-click the tgloOnline icon in your system tray and select Audio Settings.
- 6. Select the USB Phone Ringer as the ring output and from drop down menu.
- 7. Click OK
- Exit out of tgloOnline (Right-click the tgloOnline icon in your system tray and select Exit)

The next time tgloOnline is launched, it will use the new output device for the ringer.

How can confirm that the USB7050 is installed properly?

The following devices will be present in Windows Device Manager when the USB7050 is properly installed:

Human Interface Device

- HID-compliant device
- USB Human Interface Device

Sound, video, and game controllers

USB Audio Device

Universal Serial Bus controllers

> USB Composite Device

If you have a yellow exclamation point over any of the devices listed above, then the USB phone encountered problems during the installation. Right-click these instances and select **Remove**. Remove all instances of the phone that have conflicts before you reboot the computer. Once you have removed all of the conflicts, reboot the computer. Windows will detect and attempt to install the hardware again. If you are prompted to provide drivers or confirmation during the installation process, accept the default value from the prompts. Because the drivers for the USB Phone are built in to the operating system, Windows should be able to install the drivers on its own. If Windows prompts you for the installation CD, you may need to direct it to search the Win98 or WinME folder on the installation CD (example: Search in **D:\win98**, where d:\ is the CDROM drive that contains the Windows 98SE installation disk. Use the path, **D:\winME** for Windows ME)

How do I make the USB7050 display the correct date and time on the LCD? The USB Phone displays the date and time the phone was last used. It does not display the current date and time until a key is pressed. Future software updates may change this functionality.

SPECIFICATIONS

Dimensions	125mm x 50mm x 26mm
Weight	226g
Physical Connectors	USB Type-B
LCD	Date / Time / Dialing Progress
LED	Power / Call Status
Standard Support	USB v1.1 USB Audio Device v1.0 USB Human Interface Device v1.1
Operating Humidity	5%-95% RH
Operating Temperature	0°-40° Celsius

IMPORTANT PRODUCT INFORMATION

Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- 1. Read and understand all instructions.
- 2. Follow all warnings and instructions marked on the product.
- 3. Unplug this product from the USB port before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
- Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
- Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- 7. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing cabinet parts other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the appliance is subsequently used.
- 8. Do not use the telephone to report a gas leak in the vicinity of the leak.
- Only put the Handset of your telephone next to your ear when it is in normal talk mode.

FCC Part 15

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The equipment has been tested and found to comply with part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet or on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARRANTY STATEMENT

How do you get warranty service?

- To obtain warranty service in the United States of America, call 1-800-595-9511
 for instructions regarding where to return the Product. Before calling for service,
 please check the user's manual. A check of the Product controls and features may
 save you a service call.
- Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. VTech will return repaired or replaced product under this limited warranty to you, transportation, delivery or handling charges prepaid. VTech assumes no risk for damage or loss of the Product in transit.
- If the Product failure is not covered by this limited warranty, or proof of purchase
 does not meet the terms of this limited warranty, VTech will notify you and will
 request that you authorize the cost of repair prior to any further repair activity.
 You must pay for the cost of repair and return shipping costs for the repair of
 Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

- Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty;
- Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- 3. Provide your name, complete and correct mailing address, and telephone number.

Other Limitations

This warranty is the complete and exclusive agreement between you and VTech.
 It supersedes all other written or oral communications related to this Product.
 VTech provides no other warranties for this product. The warranty exclusively describes all of VTech's responsibilities regarding the product.

There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State Law Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use) are limited to one year from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

 In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.