TOSHIBA

Stratagy®
Sales Bulletin

Announcing Stratagy 4 Lite

This bulletin announces a new addition to the Stratagy voice processing family of products — the Stratagy 4 Lite. The Stratagy 4 Lite is a more cost-effective, yet full-featured voice processing system. The Stratagy 4 Lite has all of the basic features and applications required for voice processing, plus some of the advanced applications offered on the Stratagy 4 system (see the Feature Description section on next page for details).

Hardware Description

The Stratagy 4 Lite is a PC-based system like all other Stratagy voice processing systems and includes Toshiba's two-year warranty. The Stratagy 4 Lite hardware platform is the same desktop model as the Stratagy 6 Lite system, with these exceptions:

♦ A floppy-disk drive is not included. File transfer is performed using a personal computer and Toshiba's new Stratagy Admin software.

♦ Display capabilities have been removed, allowing the memory requirement to be downsized. Initial installation and programming of the Stratagy 4 Lite requires a personal computer connected to the system. The personal computer will communicate with the Stratagy 4 Lite via new Stratagy Admin software.

These two exceptions are very similar in concept to the Toshiba VP100 system and CAT software (see Technical Bulletin #40-0011 for more details).

The Stratagy 4 Lite system is configured with either a Duet or Quartet voice board. The new voice boards from Rhetorex are half-size cards that provide the first two ports (Duet) or four ports (Quartet) in a Stratagy 4 Lite system.

The new voice boards are more cost-effective than our standard voice boards from Rhetorex and only a **single** Duet or Quartet voice board may be used in a system (see Technical Bulletin # 40-0011 for more detail). Some software and feature differences do exist (see the Feature Description section below).

An additional standard two-port voice board can be added to a Stratagy 4 Lite system and used in combination with a Duet voice board. However, caution should be taken when mixing standard and Duet/Quartet voice boards in a Stratagy system. The Alternate Rate (Message and Prompt Speed Control) feature cannot operate on those ports used to access the Duet or Quartet voice board (see the Feature Description on next page for more detail); whereas, the feature can operate on ports used to access standard voice boards.

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The Stratagy 4 Lite uses the same Stratagy Activation Module (SAM) as the Stratagy 4 system.

Software Description

The Stratagy 4 Lite uses new Version V4.2B software which was designed specifically for the new Stratagy 4 Lite hardware platform. The new software:

♦ Enables the Duet or Quartet voice boards to operate in the system.

♦ Does not include administrative menus and functions.

With the release of Version V4.2B software, Toshiba is releasing a new programming software, the Stratagy Admin. Stratagy Admin software must be installed on a personal computer connected to the Stratagy system and will be used to access the same administrative and programming menus offered on all other Stratagy systems.

Feature Description

All Release 2 features function the same on the Stratagy 4 Lite as they do on all other Release 2 Stratagy systems. However, due to the more cost-effective hardware platform of the Stratagy 4 Lite system, there are some differences. The following feature matrix should be used to point out the differences between the Stratagy 4 Lite and Stratagy 4 systems.

Feature	Stratagy 4 Lite	Stratagy 4
RS232 Serial communication ports - standard	2	2
RS232 Serial communication ports - optional	Not Available	4
IVR Tokens supported	No	No
Upgrade to Stratagy OS/2	No	Yes

Voice Board Feature	Duet / Quartet	Standard
Alternate Rate (Speed Control)	No	Yes
More than one voice board per system	No	Yes

Upgrade

A Stratagy 4 Lite system can be upgraded to a Stratagy 6 Lite system as an option. The Upgrade Kit (SG-4LUP6L) contains a floppy-disk drive, 1 MB of memory, a Stratagy 6 SAM and software.

Important! *The Stratagy collateral and documentation has not been updated with the Stratagy 4 Lite information. In the interim please use this Sales Bulletin, Technical Bulletin #40-0011, and the cover letter for reference. We apologize for this inconvenience and plan to update all Stratagy documents with Stratagy 4 Lite information in September.*