

**PL Series
Lodging Reference Manual Update**

The attached pages document some features of your PL system that may be missing from your Reference Manual:

- Auto Print Database
- Valid Call Timing parameters for directory assistance calls
- Echo All Calls for HOBIC records
- Credit Limit and Wake-up Message signal
- Data In/Valid Call Test for HOBIC records
- Print-on-the-fly
- Dialed Digit Processing and other software enhancements of version 3.7 and higher

If you have any questions, please call Control Key customer support at (716) 381-0115.

ADDENDUM to

PL Series *User's Manual*

Auto Print Database (74)

Use the Auto Print Database to design up to five packages of five reports each that will print automatically. You specify the Auto Print schedule. The PL can automatically print reports on a daily, weekly, semimonthly or monthly schedule.

The following list describes the cycles and parameters from which you may choose.

- Daily.
No parameters.
- Weekly.
Parameters are 1 through 7. Sunday is 1.
The default is 7.
- Semimonthly.
Parameters are 1 through 31. Choose two parameters.
The default is 116 (the first and 16th of the month).
- Monthly.
Parameters are 1 through 31.
The default is 1.
- - - Example - - -

Let's run through a programming example. Assume you want an Auto Print Package of reports to print every Monday. This package includes a Station Activity Report (20) and a Selected Account Code Report (25). You want this information on your desk shortly after 8:00 every Monday morning.

Stage 1 of the database is called the Auto Print Package. Each Auto Print Package is numbered, 1 through 5. To program according to this example, enter a "1" in this stage. The next time you program a package you will enter a "2" in stage 1. "2" labels the second Auto Print Package.

Stage 2 of the database defines the Cycle, or frequency with which you want the package to print. For this example, enter a "2" in stage 2. "2" is the code for a weekly printing cycle.

Stage 3 defines the parameter - the day on which you want the report to print. See the list of parameters on the first page. For this example, enter a "2" in stage 3. "2" is the code for Monday.

Stages 4 through 8 define which reports you want in your Auto Print Package. Each package can include up to five reports. For this example, you only want two reports in your package. Enter a "20" for Station Activity Report in stage 4. Enter a "25" for Selected Account Report in stage 5.

Notice that when you enter selection code 25, cursors flash in the data window. This is your cue to enter an account number. You may only specify one selected report parameter, (in this case the account number) at a time. Therefore, you may print up to five selected reports in each of the five Auto Print Packages.

In this example, you do not want to program stages 6, 7 or 8. Enter a "0" in stage 6. The database automatically advances to stage 9. Enter 0 in stages 4 through 8 to advance to stage 9.

Stage 9 defines the time of day you want the reports to print. Always program this stage in military time - the twenty-four hour clock. For this example, enter 800 for stage 9. The report will begin printing at 8:00 AM.

Notice that in stage 2 you may enter "0" for "no report." Use this option to temporarily disable one of your Auto Print Packages.

You may want to disable a package if you're on vacation for two weeks. To do this, enter the correct indicator in stage 1 and a "0" in stage 2. This does not delete the values you have programmed into stages 3 through 9; it merely prevents them from printing until you activate the Auto Print cycle as described below.

When you return from vacation, reactivate the weekly package by entering the correct Auto Print Package number in stage 1 and a "2" - for weekly cycle - in stage 2.

Remember, you may always change the cycle or reports in a package. To do this, enter the appropriate Auto Print Package indicator number in stage 1 and overwrite any of the subsequent values you have programmed for that package.

The values you program in this database are reported in the Miscellaneous Database Directory, selection code 48.

ADDENDUM to PL Series Reference Manual

Valid Call Timing Database 69 411, 555-1212 and NPA-555-1212 calls

Now you can specify valid call timing threshold and set up time for directory assistance calls. The following are affected by this database (69):

411 calls. Local directory assistance.

555-1212 calls. Long distance directory assistance within your area code.

NPA-555-1212 calls. Long distance directory assistance outside of your area code.

Stages 5 and 6 are new to the Valid Call Timing Database (69). Stage 5 specifies the valid call timing threshold for directory assistance calls. The default value is 42 seconds. Stage 6 specifies the set-up time for directory assistance calls. The default value is 30 seconds. Instructions for determining the valid call timing threshold and set-up time are found in the database section of your *Reference Manual*.

The table below outlines the options for the Valid Call Timing Threshold Database (69).

Stage	Description	Range	Default
1	Domestic Valid Call Timing Threshold	1-99	42
2	Domestic Set Up	98	30
	<u>Note:</u> This value must be smaller than the value in stage 1.		
3	International Valid Call Timing Threshold	1-99	42
4	International Set Up Time	1-98	30
	<u>Note:</u> This value must be smaller than the value in stage 3.		
5	Directory Assistance Valid Call Timing Threshold	1-99	42
6	Directory Assistance Set Up Time	1-98	30
	<u>Note:</u> This value must be smaller than the value in stage 5.		

ADDENDUM to

PL Series *Reference Manual*

Echo All Calls Database (72) and HOBIC Merge An Expanded Echo

The Echo All Calls Database (72) now applies to all HOBIC call records (transmitted by your HOBIC computer) as well as SMDR call records (transmitted by your phone system). HOBIC call records are received via the serial or optional serial port. Call records from your phone system are received via the SMDR port. In the unlikely event two call records are received simultaneously, the echo data from both call records may be combined. However, the correct data will be properly recognized and stored in the PL.

Stage 2 of the database applies to both HOBIC and SMDR call records. If you program the database to reject calls, the PL labels both HOBIC and SMDR call records:

*****Local call rejected*****

*****Short call rejected*****

*****Incoming call rejected*****

The PL does not label according to the type of call record. Therefore, to echo only call records received through the SMDR port, temporarily disconnect the HOBIC cable, and to echo only call records received through the HOBIC port, temporarily disconnect the SMDR cable.

ADDENDUM to

PL SERIES *Lodging Reference Manual*

Station (68) and Wake-Up Messages (88) Databases

Credit Limit and Wake-up Message Enhancement

The PL has a new feature to keep you from overlooking important messages. A short beep sounds each time the PL transmits a credit limit or wake-up message to the printer.

Anytime a guest exceeds the programmed credit limit, the PL beeps and transmits the following message to the printer:

STATION XXXXX HAS EXCEEDED CREDIT LIMIT

CREDIT = \$XXX.XX BILLED AMOUNT \$XXX.XX