

DEFINITY® G3: How To Use Your Voice Terminal

PRODUCT OVERVIEW

Rod Miller doesn't have time to learn the new phone system. But he finds out that the features on the DEFINITY G3 actually save him time.

You'll enjoy watching this entertaining videotape - AT&T Training Solutions' newest production provides all DEFINITY users with an overview of the system features and step-by-step instruction on how to access these features from their voice terminal.

WHAT YOU'LL LEARN

This 79 minute videotape has four modules: an introduction to features and three additional modules, one each for the 8400, 8100 and 7400 series voice terminal families. The total viewing time for the introduction and module specific to your voice terminal is approximately 35 minutes:

- Basics and most widely used features of your 8400, 8100 and 7400 series voice terminal:
 - Setting up your speakerphone
 - Conference, transfer, hold and drop
 - Call pick-up
 - Call coverage, send all calls and call forwarding
 - Call park
 - Programming, using abbreviated dial
 - Automatic callback
 - Display features, including directory
- Additional features specific to your 8400, 8100 or 7400 series voice terminal

TARGET AUDIENCE

- All DEFINITY system users with 8400, 8100 or 7400 series voice terminals
- An informative guide for new employees

ADDITIONAL INFORMATION

TO ORDER CALL

1-800-635-8866 (NSSD)

1-800-451-2100 (SBD)

Monday - Friday

8:00 a.m. - 8:00 p.m. EST

PEC Code

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